



Ministry of Personnel  
Management



ASSOCIATION  
QAZAQSTAN



International Online Conference  
“**HR DEVELOPMENT THROUGH E-LEARNING:  
EXPERIENCE OF THE COUNTRIES**”

28 June 2021

jointly organized by the Astana Civil Service Hub, the Ministry of Personnel Management of the Republic of Korea, the Agency of the Republic of Kazakhstan for Civil Service Affairs, HR Association Qazaqstan

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**Background:** The Covid-19 pandemic has become a catalyst for sudden and rapid changes in the world, which required all actors of the market, including civil servants, to adapt to the new conditions and behavioral changes. Under these conditions, civil servants had to demonstrate their ability to respond immediately to dynamic global, regional, and local changes, and their ability to work in a rapidly changing external environment.

New realities have emphasized the importance of human resource development. With quarantine measures in place, traditional forms of learning have been moved to an online environment. If before the pandemic the share of e-learning for civil servants was small, then in the pandemic e-learning became one of the "right" solutions, which allowed civil servants to combine the need to master new knowledge, skills and abilities while having time to work and live.

It should be noted that not all training centers were ready for a radical restructuring of the learning process based on the objectively different level of development of information infrastructure, availability of electronic educational resources and readiness of trainers to use digital platforms and services in the educational process.

A condition for the effectiveness and efficiency of e-learning is its design from the perspective of the possibility of comprehensive implementation of all functions of the learning process, the content of the variety of methods and variability of the implemented methods of learning, respect for the ratio of theory and practice, ensuring the principles of clarity and accessibility of learning, a rational combination of collective and individual forms of activity of learners, etc. Unfortunately, with a sharp transition to online learning, the possible omissions might be the design and the set-up of online course.

Based on its mission and in order to facilitate the global exchange of experience, knowledge and best practices in the application of innovation and search of the most appropriate solutions aimed at the increasing of the efficiency of the human resource development in the context of Covid-19, Astana Civil Service Hub together with the Ministry of Personnel Management of the Republic of Korea, Agency of the Republic of Kazakhstan for Civil Service Affairs, HR Association Qazaqstan are organizing an online conference on “HR development through e-learning: experience of the countries”.

**Objective:** to discuss e-learning for civil servants used in Hub participating countries, including:

- sharing experiences, achievements, and lessons learned;
- consider progressive, effective and innovative approaches in human resource development through e-learning.
- facilitate the exchange of practical experience and knowledge at the global level;
- and enhance collaboration and partnerships, including peer-to-peer learning schemes.

**Participants:** representatives of authorized bodies of Hub participating countries and other countries, professional organizations and associations, academies, universities and institutes, as well as international organizations.

## CONFERENCE AGENDA

**Date:** 28 June 2021

**Time:** 11:00 AM (Nur-Sultan time)

**Join ZOOM Meeting link:**

<https://undp.zoom.us/j/84615893846?pwd=anRuRzdicFV0aWJ5cm85cG9JeDZQZz09>

**ID:** 846 1589 3846

**Password:** 112233

**Working languages:** English, Russian, Kazakh, and Korean languages with simultaneous interpretation.

10:45-11:00	<b>Joining ZOOM Conference by link</b>
11:00-11:15	<b>Welcoming Remarks</b>
	<ul style="list-style-type: none"> <li>▪ <b>Mr. Kim Woo Ho</b>, Minister of Personnel Management of the Republic of Korea</li> <li>▪ <b>Ms. Anar Zhailganova</b>, Chairman of the Agency of the Republic of Kazakhstan for Civil Service Affairs</li> <li>▪ <b>Mr. Alikhan Baimenov</b>, Chairman of the Steering Committee, Astana Civil Service Hub</li> </ul>
Moderator: Ms. Tolkyng Omarova, expert of the Astana Civil Service Hub	
11:15-11:35	<b>Keynote Speaker</b>
	<p><b>Mr. Wonki Hong</b>, Director, HRD Platform Development Division, Ministry of Personnel Management of the Republic of Korea</p> <p><i>HRD Transformation in the Post Covid-19 Era: HRD Intelligent Open Platform of the Korean Government</i></p>
11:35-11:45	<b>Ms. Nataliia Aliushyna, Head of the National Agency of Ukraine on Civil Service</b>
	<i>HR Development Through E-Learning: Experience of Ukraine</i>
11:45-11:55	<b>Ms. Gvantsa Beselia</b> , Head, HR Unit, Civil Service Bureau
	<i>Digitalizing the Learning Process: eLearning Perspectives of Georgian Civil Service</i>
11:55-12:05	<b>Ms. Margarita Kadyrova</b> , Director, Institute of Professional Development, Academy of Public Administration under the President of Kazakhstan
	<i>Relevant Issues of e-learning in the System of Advanced Training and Retraining of Kazakhstani Civil Servants</i>
12:05-12:15	<b>Ms. Annela Kiirats</b> , Programme Director, e-Governance Academy
	<i>Experience of Estonian e-Governance Academy in Re-modelling the e-Governance Courses for International Audience of Decision-makers.</i>
12:15-12:25	<b>Mr. Dilshojon Karimov</b> , Head, Civil Servants Advanced Training Department, Agency for Development of Public Service under the President of Uzbekistan
	<i>Actual Problems and Prospects for the Development of Distance Learning for Civil Servants: the Experience of Uzbekistan</i>
12:25-12:35	<b>Ms. Gulmira Raissova</b> , Chairperson, the Coordination Council, HR Association
	<b>Mr. Margulan Khalykmeiramuly</b> , CEO and Founder WellDone Company, Member of the Board of Trustees of the Public Fund "ITeachMe"
	<i>Online Corporate Training Trends in Kazakhstan</i>
12:35-13:00	<b>Q&amp;A. Discussions. Conclusions</b>