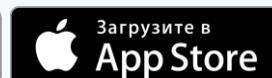
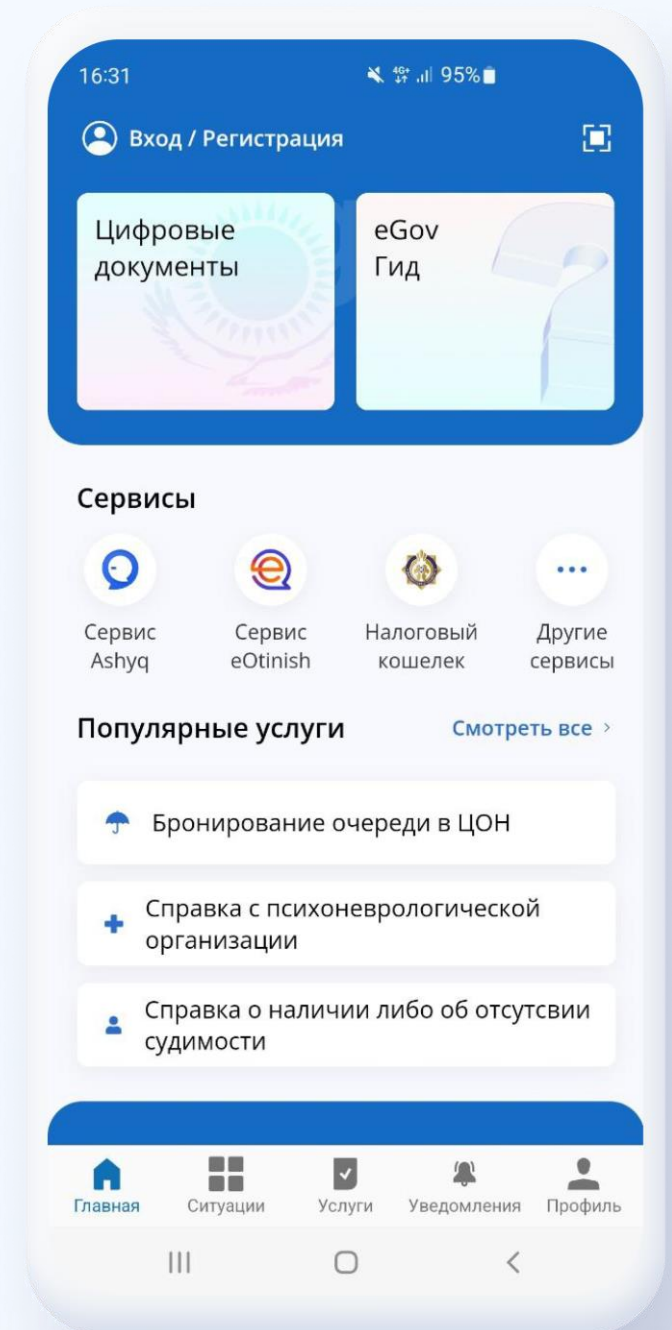


The e-Government  
official mobile application

**eogov**  
mobile

# About project

«**Mobile Government**» **Information System** is designed to automate the processes of public services delivery to the public through mobile communication devices.





# eGov Mobile in figures



**11,5 mln**

Application users



**7 mln**

Issued Digital Signatures (DS)



**33,9 mln**

Delivered services



**125**

Number of services in application



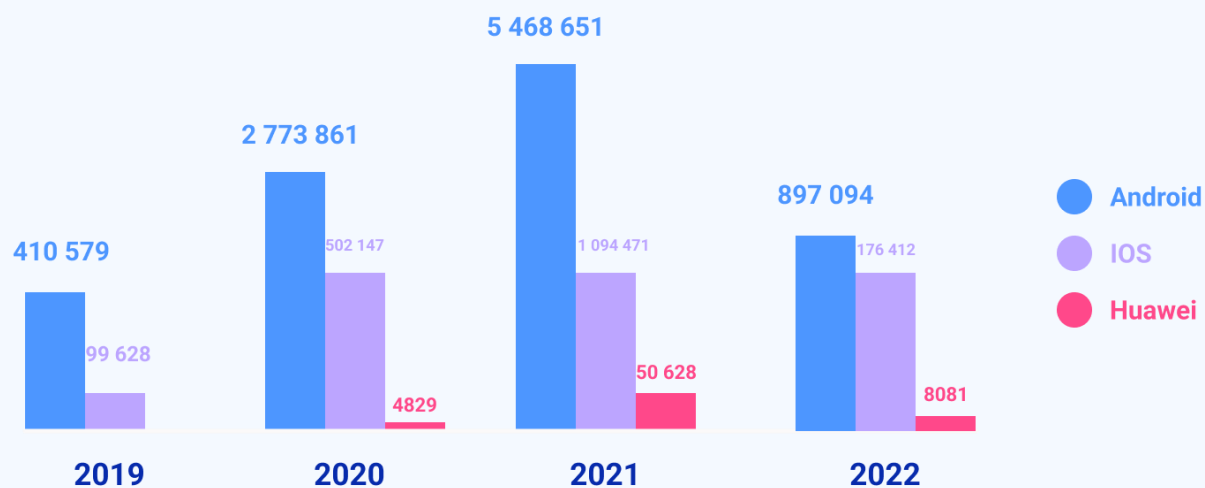
**11,4 mln**

Users in Mobile Citizens' Database (MCD)

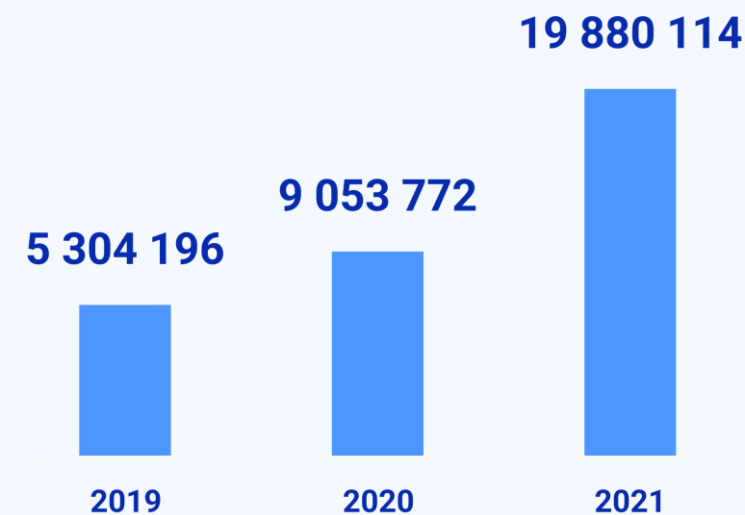


**280,2 mln**

SMS sent in 2021



Application download statistics by operating systems



Number of delivered services



# How to register in MCD and get DS online?

1

Open the authorization method, click "Registration (MCD, DS)"

2

Complete Digital ID verification by specifying phone number and passing the video check

3

Write your e-mail and create a password

4

As a result:



Your number has been successfully registered



Your account has been activated on the egov.kz



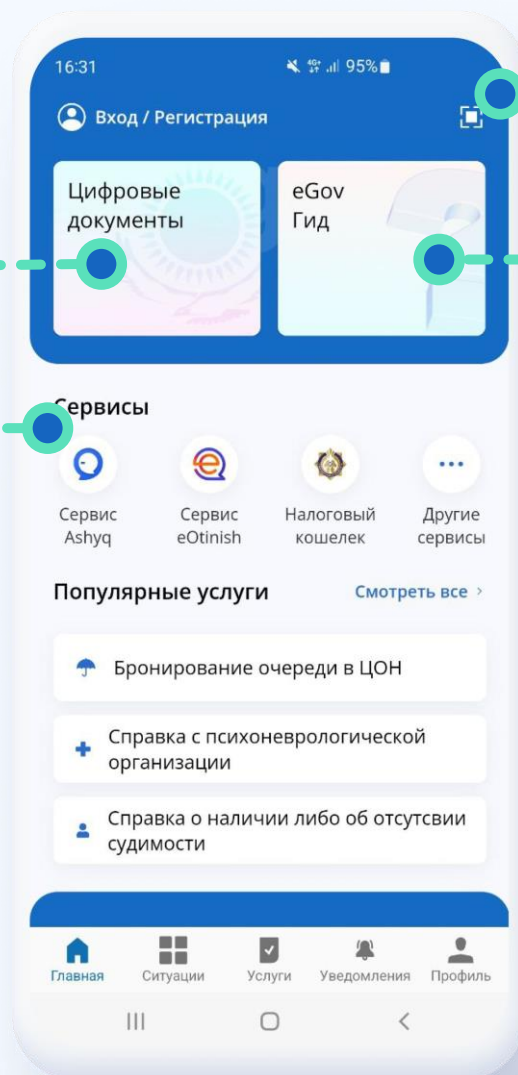
DS has been issued



# Homepage

Quick access to  
Digital Documents

Quick  
access to  
service lists

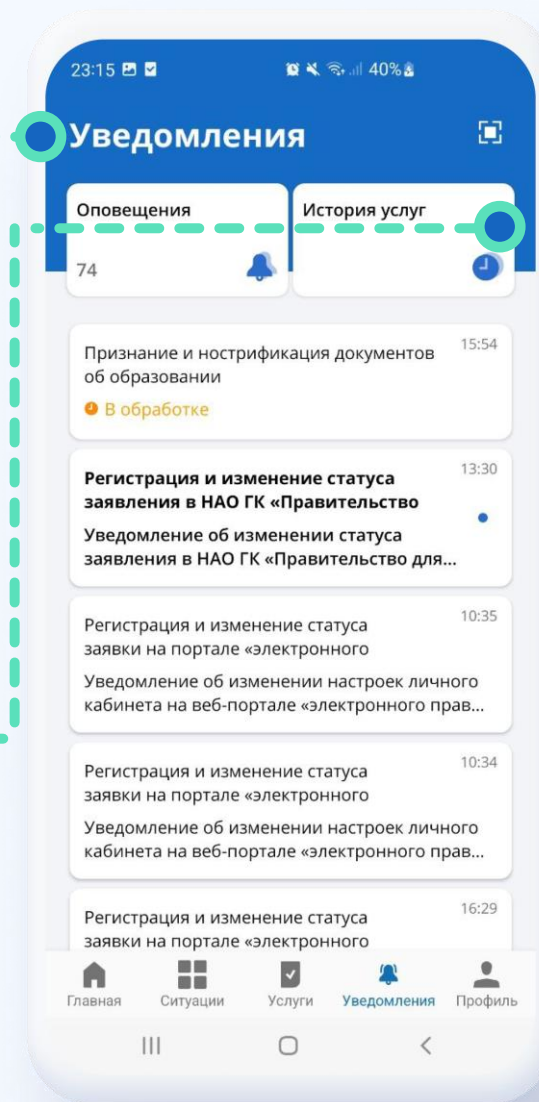


QR code  
scanner

eGov guide for  
new users

New notification  
design

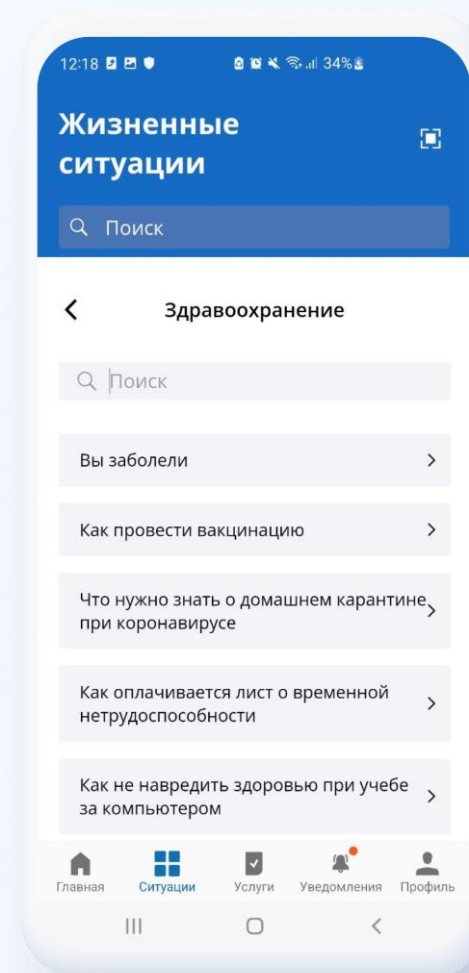
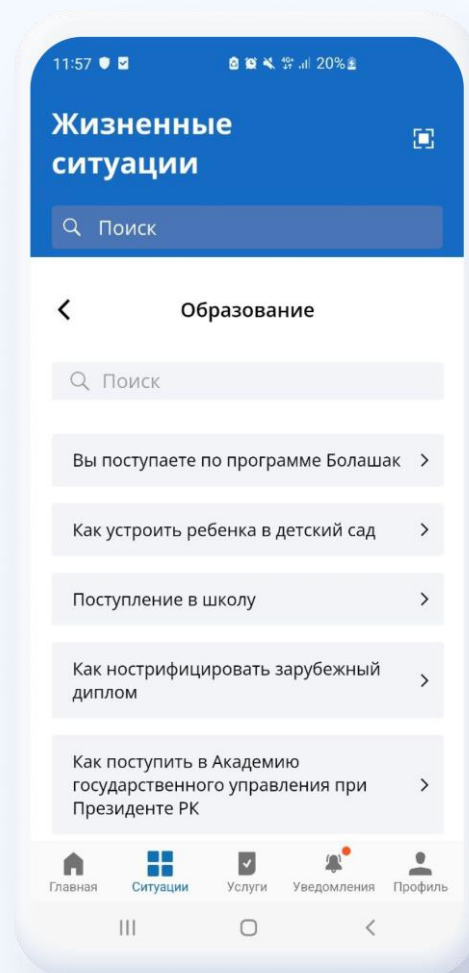
Service history  
for previously  
delivered  
services





# Real-life situations

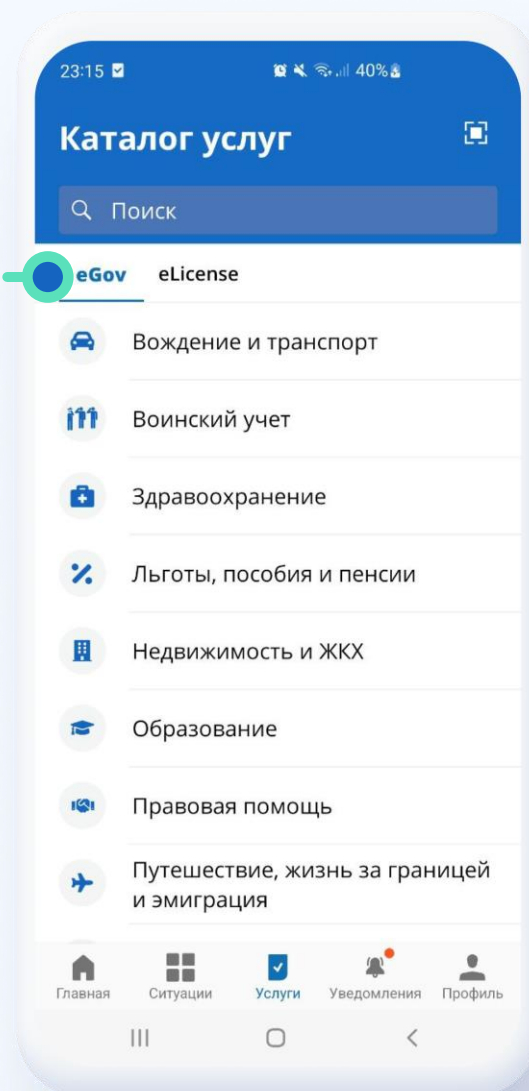
Citizens who find themselves in different life situations can find answers to all their questions.



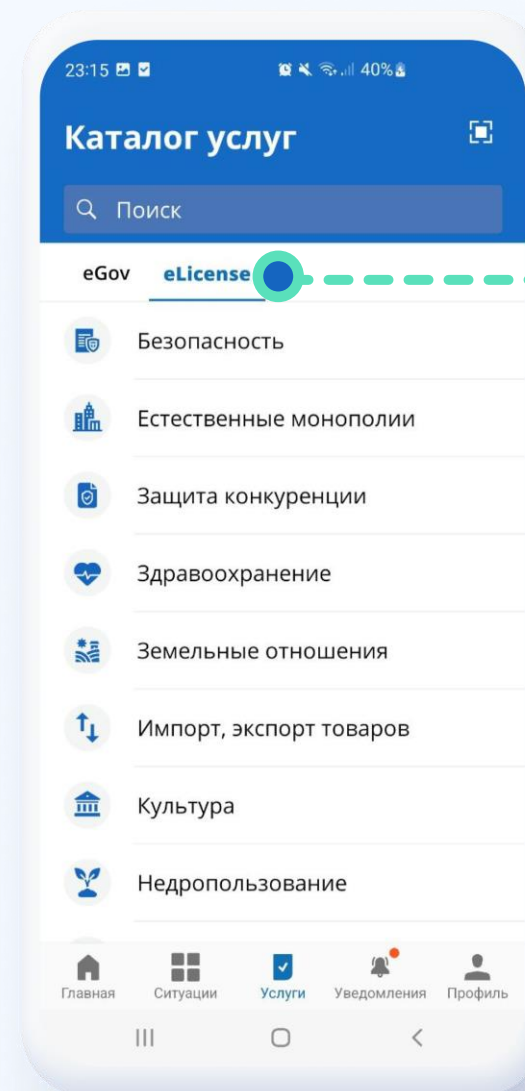


# Catalog of services

eGov  
services  
available to  
citizens



eLicense  
services

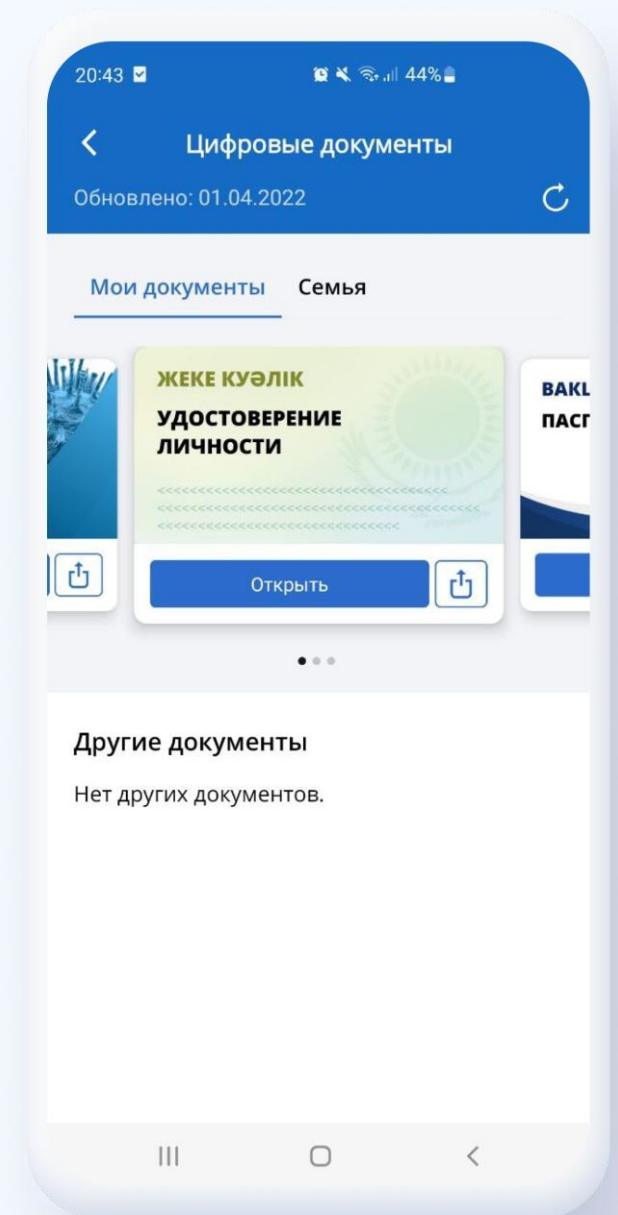


# Digital documents

Digital document is an electronic document required to receive public services and other services online.

## Application of digital documents:

- 1 Provision of public services in the Citizen Service Center (CSC), bank branches and notaries
- 2 Boarding to trains using a national ID
- 3 Boarding to planes using a national ID





# Digital documents

## Disadvantages:



Abundance of paper documents



Copies have to be certified by a notary public

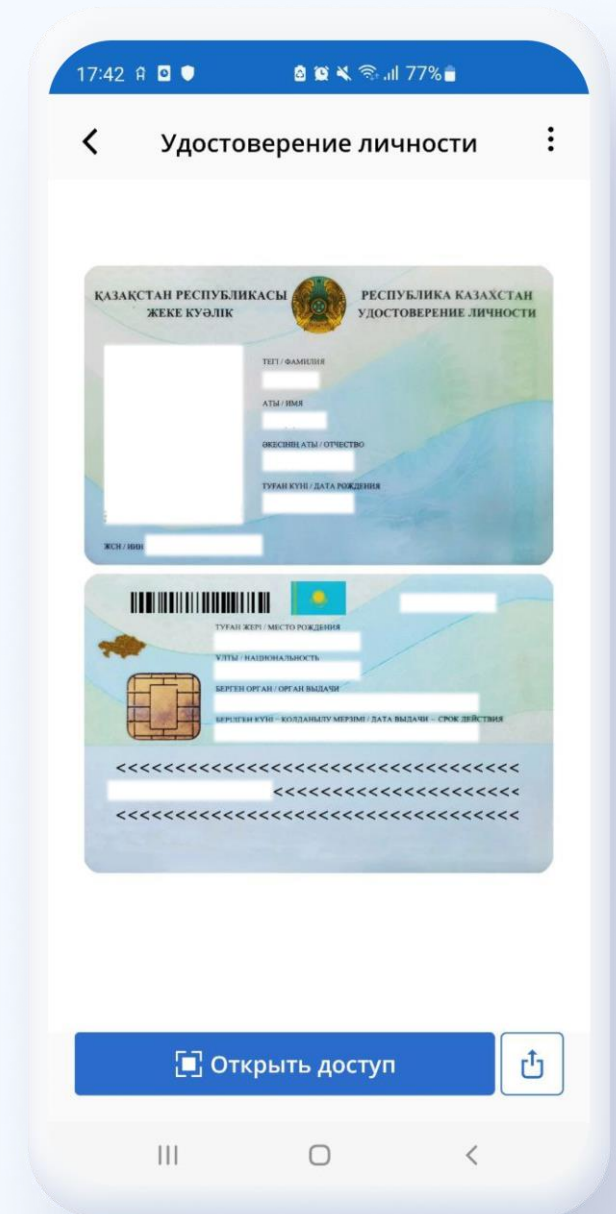
## Advantages:



Documents in a mobile device



Capability to send and verify





# Digital documents

## 18 DIGITAL DOCUMENTS

2020 3.6 million times

2021 32 million times

1 National ID

2 Pensioner's  
certificate

3 \*Kandas ID card

4 Certificate of  
disability

5 Certificate of a recipient of  
targeted social assistance

6 Birth certificate

7 Marriage  
certificate

8 Certificate on surname,  
name, patronymic change

9 Divorce certificate

10 Student ID

11 Diploma

12 Driving license

13 Technical/real estate  
passport

14 Certificate of vehicle  
registration

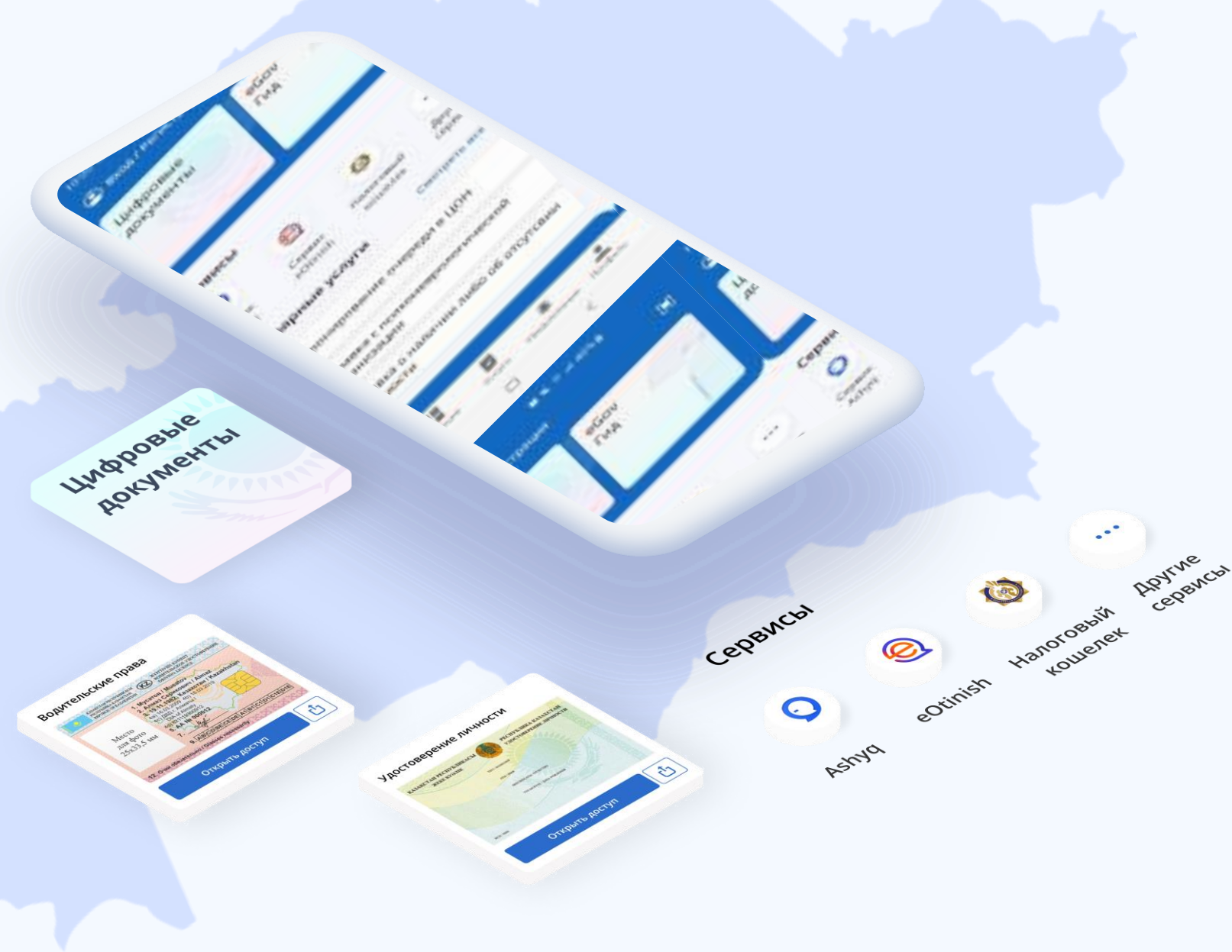
15 Social ID

16 Recipient of an  
allowance for large  
families

17 Vaccination  
passport

18 COVID-19 PCR test  
result

\*Kandas – ethnic Kazakh residing permanently beyond the borders of the Republic of Kazakhstan at the time of acquisition of its sovereignty, and his (her) children of Kazakh nationality born and resided permanently beyond the boundaries of the Republic of Kazakhstan after acquisition of its the sovereignty, who arrived to the Republic of Kazakhstan for the purpose of permanent residence.



Thank you!

