

PUBLIC SERVICE INNOVATIONS ACCELERATOR LAB



Public Service Innovations Accelerator Lab is an initiative of **the Astana Civil Service Hub** and **«Zerde» National Infocommunication Holding» JSC** to develop a platform for finding innovative solutions, approaches, technologies in the civil service and public administration.



GOAL



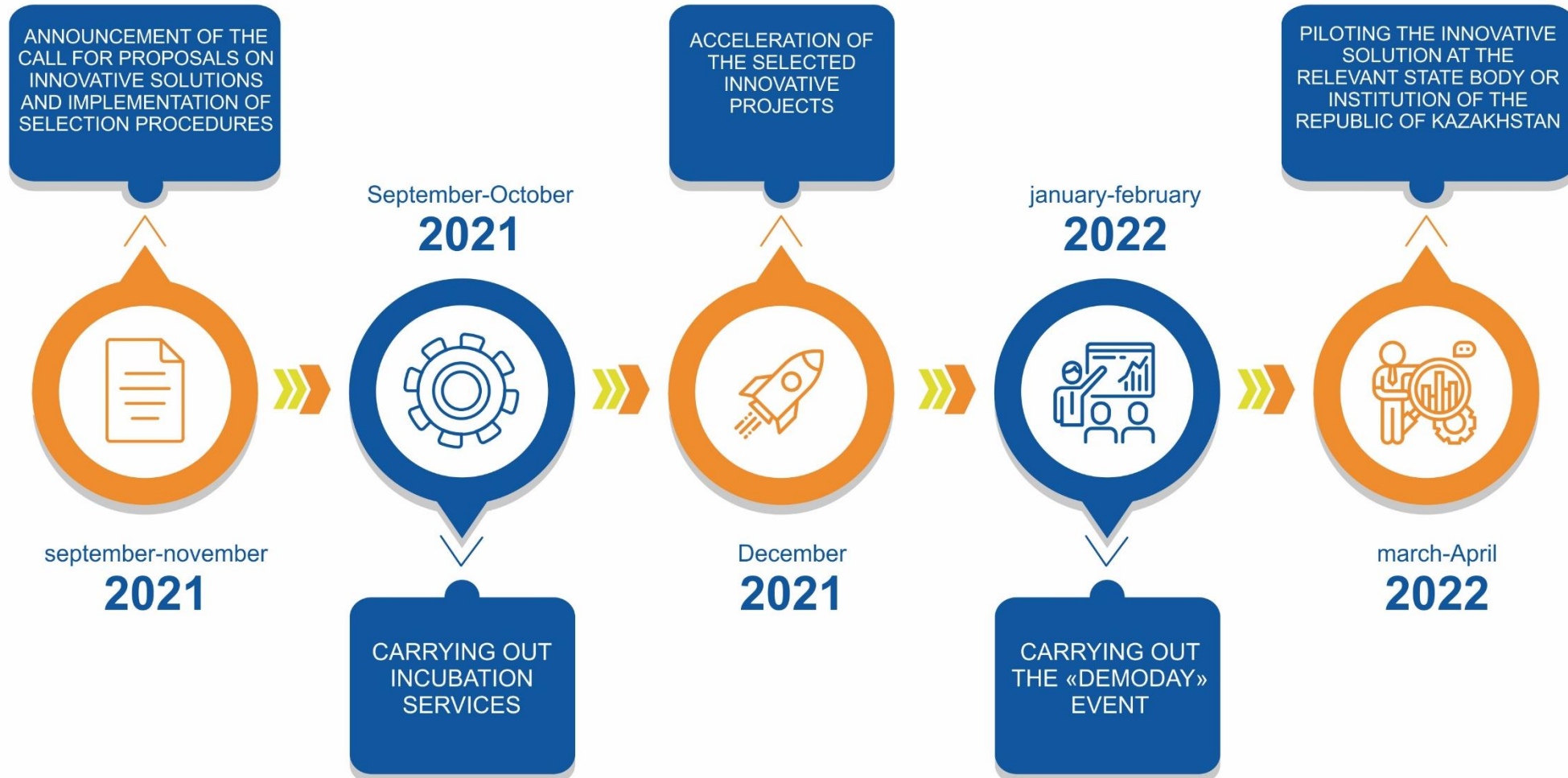
The main goal of the project is to transform the country's public administration system with the help of digital technologies. The Innovations Lab seeks to apply innovative approaches and solutions to ensure fair, efficient and effective delivery of public services to all citizens, and to digitize the operations and processes of the civil service to make it more resilient to crisis situations.

TASK



- ▶ ANNOUNCEMENT OF AN INNOVATIVE SOLUTION COMPETITION
- ▶ LAUNCHING THE FUNNEL AND COLLECTING APPLICATIONS FOR INNOVATIVE SOLUTIONS
- ▶ PR AND PROMOTION OF LABORATORY ACTIVITIES
- ▶ SELECTION OF INNOVATIVE SOLUTIONS AND HOLDING A COMPETITION AMONG CANDIDATES
- ▶ INCUBATION
- ▶ ACCELERATION
- ▶ DEMO DAY
- ▶ LAUNCHING A PILOT IN A GOVERNMENT AGENCY

STAGES OF IMPLEMENTATION OF THE PUBLIC SERVICE INNOVATIONS ACCELERATOR LAB



ANNOUNCEMENT OF AN INNOVATIVE SOLUTION COMPETITION



THE INNOVATIONS LAB ANNOUNCES A CALL FOR PROPOSALS ON INNOVATIVE SOLUTIONS FOR THE SELECTION OF PROJECTS FOR FURTHER INCUBATION, ACCELERATION AND PILOTING IN THE STATE BODY OF THE REPUBLIC OF KAZAKHSTAN.

**APPLICATIONS DEADLINE
NOVEMBER 05, 2021**

THE INNOVATIONS LAB PROJECTS WILL INCLUDE, BUT NOT LIMIT TO THE FOLLOWING AREAS:

- » RECRUITMENT AND SELECTION IN CIVIL SERVICE
- » ETHICS AND INTEGRITY IN CIVIL SERVICE
- » IMPROVING PUBLIC SECTOR PERFORMANCE THROUGH INNOVATIONS
- » GOVERNMENT STRATEGIC COMMUNICATION WITH THE CITIZENS TO STRENGTHEN PUBLIC TRUST
- » EFFECTIVE HUMAN RESOURCE MANAGEMENT (HRM)
- » PUBLIC SERVICES DELIVERY
- » DIGITAL GOVERNMENT (E-GOVERNMENT)
- » EVALUATION OF THE EFFECTIVENESS OF THE ACTIVITIES OF CIVIL SERVANTS / GOVERNMENT AGENCIES
- » RAPID RESPONSE IN THE CRISIS AND POST-CRISIS PERIOD
- » GOOD GOVERNANCE
- » PREVENTION OF CORRUPTION



3 INNOVATIVE PROJECTS OF THE WINNER

More than 30 applications from startups and developers were received. Only 10 projects, that met the contest requirements, had been selected from over 30 proposals and then were presented during an online pitching in front of the advisory and expert commission of the Public Service Innovations Accelerator Lab.

Based on the results of the Commission meeting, 3 innovative solutions were selected for the incubation stage:

-   **AI-LEGAL COMPANY**
PROJECT: A LEGAL EXPERTISE SERVICE BASED ON ARTIFICIAL INTELLIGENCE
-   **THE EDU-CONSULTANT COMPANY**
PROJECT: UNIFIED CONSULTING PLATFORM FOR EFFECTIVE HUMAN RESOURCE MANAGEMENT (HRM)
-   **THE COMPANY "NPKOKSHE"**
PROJECT: MOBILE APPLICATION "PRO.TOURISM"

SOCIAL INNOVATION LAB

INCUBATION



providing consultations,
mentoring meetings,
trainings, expert support
and other support
services and resources

ACCELERATION



organizing seminars,
tracking meetings,
consulting and testing
the developed models,
as well as checking the
stability of operating
systems to improve the
quality of launched
projects

DEMO DAY



organization of an event
for the presentation by
candidates of their
projects to
representatives of state
bodies, institutions and
stakeholders

PROJECT PILOTING



piloting a project in a
government agency that
has passed all phases
of the Innovation
Laboratory

THANK YOU!

