

Towards smart governance: the Latvian way

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Changing rules

- Interdependent and overlapping jurisdictions
- No more single, separated policy
- Quick reaction to challenges within limits of good governance
- Ethics and integrity is more important than ever before

From good to smart

If good governance

- Requires a process
- Seeks for simple problems
- Solves by bureaucratic, routine approach

Then smart governance

- Asks for outcomes as well
- Struggle with wicked problems
- Solves with innovations and design thinking



More challenges and recent actions

- Innovation labs to solve the «wicked» problems in health care sector
- Strategic communication of the key messages relevant for resilience
- Audit of horizontal policies
- Policy coordination

More challenges and recent actions

- Subjective perception of threats and security
- Social construction of security, past traumatic experience and social memory
- Policy actions and tangible results



Thanks