PROGRAMME OF THE DIGITAL GOVERNMENT WEBINAR
FOR HIGH-LEVEL OFFICIALS OF THE PARTICIPATING COUNTRIES

DATE: Monday 20 December 2021

TIME: *12:00 – 14:00 Kazakhstan, Kyrgyzstan*
10:00 – 12:00 Armenia, Azerbaijan, Georgia
11:00 – 13:00 Tajikistan, Uzbekistan
15:00 – 17:00 Republic of Korea
08:00 – 10:00 Greece

FORMAT: *Online*

LANGUAGES: *English / Russian*

LINK:

https://undp.zoom.us/meeting/register/tZ0vceuvqzwjG9xzYy4ZFCRiaNsoQAI70IJ2

Please register in advance. After registration, you will receive a confirmation email containing information about joining the webinar.

OBJECTIVES OF THE WEBINAR

- To understand Korean digital government background and key policies;
- To learn about Korea's best practices in digital government and identify ways that may apply to the participating countries;
- To acquire information on recent technological advances in digital government and ways to establish a digital government masterplan;
- To strengthen future cooperation between Korea and the seven participating countries.

PROGRAMME

12:00 – 12:05	Opening by Moderator **Mr Panos Liverakos**, Research and Knowledge Management Consultant, ACSH
12:05 – 12:10	Opening Remarks **Mr Alikhan Baimenov**, Chairman of the Steering Committee, Astana Civil Service Hub
12:10 – 12:15	Welcoming Speech **Mr Suh Boram**, Director General, Digital Government Bureau, Republic of Korea
12:15 – 12:25	Participants' Greetings All participants
12:25 – 12:45	Session 1: Korea's Digital Government Policy **Mr Sungjoo Son**, Director, Digital Government Cooperation Division, Ministry of the Interior and Safety (MOIS) of the Republic of Korea
12:45 – 13:05	Session 2: Best Practices of Big Data Analytics for Successful Data-Driven Government **Mr James Kim**, Senior Manager, National Information Society Agency (NIA) of the Republic of Korea
13:05 – 13:45	Discussion
13:45 – 13:55	Brief presentation of the on-line self-paced course and of the course assignment: the preparation of a Project Concept Paper (PCP) **Ms Nami Kim**, Assistant Director, Digital Government Cooperation Division, MOIS
13:55 – 14:00	Closing

THE SELF-PACED ONLINE COURSE

The webinar will be followed by a self-paced online course that will provide the participants with the opportunity to gain a better understanding and enhance their capacities to plan and implement a digital government strategy through learning about digital government policies, innovative digital government services, and best practices of the Korean digital government, as well as about lessons learnt.

The self-paced online course will be on the Google Classroom platform, customized for the purpose. The course will be in English with Russian subtitles. It consists of eight modules. Each module includes a lecture video (15-20 mins) – delivered by a Korean expert – a power point presentation summarizing the lecture along with some references for additional reading.

PARTICIPANTS

High-level officials, policy makers from the seven participating countries responsible for digitalization and innovation in governance, who will share their insights on digital government policy and issues that can be reflected in domestic policy areas related to civil service, public service delivery, economic development, social infrastructure, etc.

COURSE CONTENT

MODULE	TOPICS
1	**Master Plan for Digital Government Innovation of Korea** – Digital Government Master Plan (2021-2025) – Environments: economy / society; Administration; Technology – Achievements to date and direction – Key tasks: intelligent service innovation; data administration enhancement; digital infrastructure expansion – The future of digital government
2	**Innovative Digital Government Services of Korea (1)** – The Heart of Digital Government: National Information Resource Service – G-cloud – Cyber Security Management – K-net (National Information Communications Network services)
3	**Innovative Digital Government Services of Korea (2)** – Digital certificates – System introduction – Basic technologies – How to use e-certificates – Examples of e-certificate use
4	**Innovative Digital Government Services of Korea (3)** – Mobile Home Tax Service – Accomplishments – Status of usage of M-Home tax – services
5	**Government to Government (G2G) Services (1)** – On-nara, Government-wide Task and Document Management System – Government e-document distribution system – Document 24 service

6	**Government to Government (G2G) Services (2)** – Cloud transition of Government and Public Agencies – Plan for Cloud Migration and integration – Target and Scope of Migration and Integration – Vision and Strategy – Future plan
7	**Korean New Deal Policy** – Digital policies in the COVID-19 era – New Normal Era – Response of the Korean Government – 3Ts – New Normal: Changes in Economic and Social Structures – What is the Korean New Deal?
8	**Preparation of a *Project Concept Paper* (PCP*)** – Preparing a Project Concept Paper for a successful Digital Project – From ideas to actions – Logical framework for e-government services – Innovative thinking and project management

COURSE EVALUATION

Participants will have **two weeks at their disposal to complete the eight modules** (until the end of December 2021) and another **three weeks to submit a draft PCP** (until mid-January 2022). Submission of the PCP is required to receive course completion certification.

* A PCP may outline a project that participants and / or the organizations they work for, would be interested to implement. Such project proposals will be further discussed and improved during the study visits to Korea in the course of 2022 and 2023, and those that qualify may receive funding from the Korean Government to proceed with their implementation.

BENEFITS FOR POTENTIAL PARTICIPANTS

– An opportunity to apply for and implement a digital transformation project funded by the Government of Korea;
– Priority and opportunity for participation in the study visits programme to Korea;
– Access to materials and information on digital government by the National Information Society Agency (NIA) via its Newsletter.