



**United Nations**

Department of  
Economic and  
Social Affairs



# Innovations and e-government to build a resilient public administration

## DRAFT AGENDA

A capacity-development Workshop jointly organised by the United Nations Department of Economic and Social Affairs (UN DESA), the Astana Civil Service Hub (ACSH) and the Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee).

**Bucharest, Romania**  
**2 - 4 June 2022**

**VENUE: University of Bucharest, Bucharest, Romania**

[www.nispa.org/conference2022](http://www.nispa.org/conference2022)

## DAY ONE: THURSDAY, 2 JUNE 2022

8:00 – 12:30	<b>Conference Registration</b>
9:00 – 10:30	<b>Opening Ceremony</b> Welcome and Opening Speeches Chair: <b>Calin Hintea</b> , NISPAcee President, <a href="#">Babes-Bolyai University</a> , Cluj-Napoca, Romania  <b>Local organizers:</b> <b>Marian Preda</b> , Rector, University of Bucharest, Romania <b>Razvan Papuc</b> , Dean, Faculty of Business and Public Administration, University of Bucharest, Romania  <b>Romanian PA representatives:</b> <b>Ligia Deca</b> , Presidential Adviser in the Department of Education and Research, Romania <b>Sebastian-Ioan Burduja</b> , Minister for Research, Innovation and Digitalization, Romania <b>Valentin-Sorin Costreie</b> , State Advisor to the Prime Minister for Education and Research, Romania <b>Emil Boc</b> , President of the Association of Romanian municipalities and Mayor of Cluj-Napoca, Romania <b>Ciprian Ciucă</b> , Mayor of District 6 of Bucharest City, Romania  <b>NISPAcee partners:</b> <b>Eymeri-Douzans Jean-Michel</b> , EGPA (European Group for Public Administration) President, Belgium <b>Taco Brandsen</b> , EAPAA (European Association for Public Administration Accreditation) Executive Secretary, The Netherlands <b>Alikhan Baimenov</b> , Steering Committee Chairman, Astana Civil Service Hub (ACSH), Kazakhstan <b>Allan Rosenbaum</b> , ASPA (American Society for Public Administration) President, United States of America <b>Garegin Manukyan</b> , Dept. of Economic & Social Affairs, Division for Public Institutions and Digital Government, United Nations, New York, United States of America  Coffee break
10:30 – 11:00	<b>Opening Plenary Session</b>
11:00 – 12:30	Key-note presentations (on-line):

12:30 – 14:00	<p>Chair: <b>Mr. Calin Hintea</b>, NISPAcee President</p> <p>Keynote Speakers:  <b>Professor Geert Bouckaert</b>, Katholieke Universiteit, Belgium  Presentation: <i>Public Administration in times of crises: how to drive solution?</i></p> <p><b>Mr. Gregor Virant</b>, Head of SIGMA, France  Presentation: <i>What have we learned about public administration during the pandemic?</i></p> <p><b>NISPAcee Awards Ceremony</b></p> <p><b>Lunch break</b></p>
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14:00 - 14:10  (2-3 min each)	<p><b>Opening Session of the Workshop</b></p> <p>Chair: <b>Mr. Garegin Manukyan</b>, UN DESA/DPIDG  General Rapporteur of the Workshop: <b>Mr. Panos Liverakos</b>, ACSH Research and Knowledge Management Consultant</p> <ol style="list-style-type: none"> <li><b>Mr. Alikhan Baimenov</b>, Chairman of the Steering Committee, Astana Civil Service Hub</li> <li><b>Mr. Calin Hintea</b>, NISPAcee President</li> <li><b>Prof. Razvan Papuc</b>, Dean of the Faculty of Business and Public Administration, University of Bucharest</li> </ol>
14:15 – 15:30  (15 min)  (10 min)  (5 min each)	<p><b>SESSION 1: How innovative practices and ICT contribute to public administration dealing with challenges?</b></p> <p>Video on Government Innovation:  <a href="#">Government Innovation for Social Inclusion of Vulnerable Groups - YouTube</a></p> <p>Keynote Speaker – <b>Mr. Bokyun Shim</b>, Head, UNPOG/UN DESA  Presentation: <i>Innovations and Digital Government for Resilient Public Administration to Achieve the 2030 Agenda for Sustainable Development</i></p> <p><b>Discussant: Prof. Juraj Nemec</b>, Member of UNCEPA and the NISPAcee Steering Committee, former NISPAcee President</p> <p>Round Robin (TBC)</p> <ol style="list-style-type: none"> <li><b>Ms. Nevena Manić</b>, Advisor, Office of the Prime Minister of the Republic of Serbia</li> </ol>

	<p>B. <b>Ms. Maia Dvalishvili</b>, Deputy Head of the Civil Service Bureau of Georgia</p> <p>C. <b>Ms. Zorka Kordic</b>, Secretary-General of the Government of Montenegro (virtual intervention)</p> <p>D. <b>Ms. Tereza Khechoyan</b>, Director for International Cooperation and Development of the Public Administration Academy in Armenia</p> <p>E. <b>Mr. Jahi Jahija</b>, Professor of Public Administration, University of Tetova, North Macedonia</p> <p>F. <b>Mr. Victor Guzun</b>, Team Coordinator of the Digital Transformation Strategy, Moldova</p> <p>G. <b>Ms. Samra Ljuca</b>, Civil Service Agency, Bosnia and Herzegovina.</p> <p>General Discussion followed by Q &amp; A</p>
15:30 – 16:00	Group Photo
16:00 – 17:30	UNDESA-ACSH-NISPAcee workshop
19:30 – 21:00	Reception (precise time and place TBC)

## DAY TWO: FRIDAY 3 JUNE 2022

<b>SESSION 2: Resilience of public administration institutions: Why it is critical to be able to address future external shocks?</b>	
9:00 - 10:30  (15 min each)	<p>Chair: <b>Ms. Maia Dvalishvili</b>, Deputy Head of the Civil Service Bureau of Georgia</p> <ul style="list-style-type: none"> <li>• <b>Ms. Nevena Manić</b>, Advisor, Office of the Prime Minister of the Republic of Serbia, Presentation: <i>Strengthening resilience through digital transformation</i></li> <li>• <b>Ms. Catherine Kardava</b>, Head of the Civil Service Bureau of Georgia Presentation: <i>Role of Professional development and digitalization for the institutional Resilience</i></li> <li>• <b>Mr. Salauat Muximov</b>, Director of the Department of Public Services, Agency of the Republic of Kazakhstan for Civil Service Affair Presentation: <i>The development of public services as a key factor of resilience of public administration institutions</i></li> <li>• <b>Mr. Jahi Jahija</b>, Professor, University of Tetova, North Macedonia Presentation: <i>The Future of Civil Service</i></li> </ul>

(30 min)	General Discussion followed by Q & A
10:30 – 11:00	Coffee break

11:00 – 12:30	<p><b>NISPAcee Plenary Panel</b>  <b>Chair: <i>Calin Hintea, NISPAcee President</i></b>, Babes-Bolyai University, Cluj-Napoca, Romania</p> <p><b>Panellists:</b></p> <ul style="list-style-type: none"> <li>• <b>NISPAcee Former Presidents and Steering Committee members:</b>  <i>Gyorgy Hajnal</i>, Corvinus University, Budapest, Hungary  <i>Juraj Nemec</i>, Masaryk University, Brno, Czech Republic  <i>Küllli Sarapuu</i>, Tallinn University of Technology, Estonia  <i>Eka Akobia</i>, Caucasus University, Tbilisi, Georgia  <i>Marius Profiroiu</i>, Bucharest University of Economic Studies, Romania  <i>Martin Potůček</i>, Charles University, Prague, Czech Republic  <i>Tiina Randma-Liiv</i>, Tallinn University of Technology, Estonia  <i>Mirko Vintar</i>, University of Ljubljana, Ljubljana, Slovenia (TBC)</li> <li>• <b>Representatives of partner institutions:</b>  <i>Eymeri-Douzans Jean-Michel</i>, EGPA President, Belgium  <i>Taco Brandsen</i>, EAPAA Executive Secretary, The Netherlands  <i>Allan Rosenbaum</i>, ASPA President, United States of America</li> <li>• <b>NISPAcee Executive Director: <i>Ludmila Gajdošová</i></b>, Slovakia</li> </ul>
12:30 - 14:00	Lunch break
14:00 - 15:30	<p><b>ReSPA Panel</b> (Regional School of PA), Danilovgrad, Montenegro  Topic: <i>"Emerging crises – as game changers for public administration and leadership in the Western Balkans"</i>  Speakers from Western Balkans*</p>
15:30 – 16:00	Coffee break

**SESSION 3: How to reshape and refocus public administration training: What lessons can be learnt from the challenges faced in promoting the relevant corporate culture?**

16:00 – 17:30 Chair: **Mr. Bokyun Shim**, Head of the UNPOG/UN DESA (TBC)

(15 min each)	<p><b>Video:</b> UNDESA  <a href="#"><u>Curriculum on Governance for the Sustainable Development Goals - YouTube</u></a></p> <ul style="list-style-type: none"> <li>• <b>Dr. Michiel de Vries</b>, Department Head at Radboud University, the Netherlands  Presentation: <i>Training of contextual and situational awareness</i></li> <li>• <b>Ms. Samra Ljuca</b>, Head of the Unit for Civil Service Development, Department for Vocational Training and Civil Service Development, Civil Service Agency, Bosnia &amp; Herzegovina  Presentation: <i>How to challenge the status quo and effect change by continuous learning -CAF model for improving public organisations through self-assessment</i></li> <li>• <b>Ms. Sholpan Yessimova</b>, National Consultant on Strengthening Civil Service Capacity through Learning and Teaching  Presentation: <i>Educational policy within Higher Education System in Public Administration: Kazakhstan case</i></li> <li>• <b>Mr. Drago Kos</b>, Chairman of the OECD Working Group on Bribery  Presentation: <i>Is it already time to also introduce compliance officers in the public sector?</i></li> </ul>
(30 min)	General Discussion followed by Q & A
20:00 – 23:00	Social Event - NISPAcee Anniversary Party

### DAY THREE: SATURDAY 4 JUNE 2022

<b>SESSION 4: Strong partnerships and cooperation: Is the expansion of partnerships a tool necessary for a resilient public administration?</b>	
9:00 - 10:30	<p>Chair: <b>Prof. Juraj Nemec</b>, Member of UNCEPA and the NISPAcee Steering Committee, former NISPAcee President</p> <ul style="list-style-type: none"> <li>• <b>Mr. Garegin Manukyan</b>, UN DESA/DPIDG  Presentation: <i>Strong partnerships and cooperation for SDGs in the post COVID world</i></li> <li>• <b>Ms. Tolkyin Omarova</b>, Project Expert, ACSH  Presentation: <i>Building resilience through cooperation: reflecting on the ACSH experience</i></li> </ul>

	<p><b>Conclusions and Recommendations for the Way Forward</b>  Rapporteur: <b>Mr. Panos Liverakos</b>, ACSH Research and Knowledge Management Consultant</p> <p>Feedback/statements on “the way forward” by country participants and closing of the workshop.</p>
10:30 - 11:00	Coffee break
11:00 - 12:10	<p><b>Closing Rountable</b>  <i>Topic: Future of PA in the NISPAcee region</i></p> <p><b>Chair: Prof. Juraj Nemec</b>, Masaryk University, Brno, Czech Republic</p> <p><b>Speakers:</b>  <b>Dragos Aligica</b>, University of Bucharest, Bucharest, Romania  <b>Maja Klun</b>, University of Ljubljana, Ljubljana, Slovenia  <b>Wolfgang Drechsler</b>, Tallinn University of Technology, Tallinn, Estonia  (TBC) Regional School of Public Administration, Danilovgrad, Montenegro  <b>Garegin Manukyan</b>, Dept. of Economic &amp; Social Affairs, Division for Public Institutions and Digital Government, UN, New York, United States</p>
12:10 – 12:30	<p><b>Closing Plenary Session of the Conference</b></p> <p>Chair: <b>Mr. Calin Hintea</b>, NISPAcee President</p>
<b>END</b>	

**13:30 – 22:00** [Sightseeing to Peles Castel and visit to a vineyard](#) (optional)