

## 2023 ACSH ANNUAL CONFERENCE

### MERITOCRACY. INTEGRITY. INNOVATION

## AGENDA



17-19 May 2023 (Wednesday - Friday)



on-site and on-line



Academy of Public Administration under the President of Republic of Kazakhstan



33a Abay Avenue, Astana, Kazakhstan

Working languages: English, Kazakh, Korean, Russian

Day One – 17 May 2023, Wednesday	
09:00 - 09:30	Registration
09:30 - 11:15	<p><b>Opening – Plenary Session: 10 years of Partnership for Excellence</b></p> <p>Location: <b>Round Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 819 8888 5751 <b>Passcode:</b> 113355</p> <ul style="list-style-type: none"> <li>• <b>Mr. Alikhan BAIMENOV</b>, Chairman, Steering Committee, Astana Civil Service Hub</li> <li>• <b>H.E. Mr. Larbi DJACTA</b>, UN Under-Secretary-General, Chairman, International Civil Service Commission (ICSC)</li> <li>• <b>Mr. Darkhan ZHAZYKBAYEV</b>, Chairman, Agency for Civil Service Affairs, Kazakhstan</li> <li>• <b>Mr. Askhat ZHUMAGALI</b>, Chairman, Anti-Corruption Agency, Kazakhstan</li> <li>• <b>Ms. Katarzyna WAWIERNIA</b>, Resident Representative, United Nations Development Programme in Kazakhstan</li> <li>• <b>Ms. Elsa PILICHOWSKI</b>, Director, Public Governance Directorate, Organisation for Economic Cooperation and Development (online)</li> <li>• <b>Prof. Pan Suk KIM</b>, Former Minister, Ministry of Personnel Management (MPM), Republic of Korea; International Director, American Society for Public Administration (ASPA)</li> <li>• <b>Mr. Benjamin ABALOS</b>, Secretary (Minister), Department of Interior and Local Government, Republic of the Philippines</li> <li>• <b>H.E. Mr. Joohyeon BAIK</b>, former Ambassador, Embassy of the</li> </ul>

	<p>Republic of Korea to Kazakhstan</p> <ul style="list-style-type: none"> <li>• <b>Mr. Andrei MIKHNEV</b>, Country Manager for Kazakhstan, World Bank</li> <li>• <b>Dr. Alex B. BRILLANTES Jr.</b>, Secretary-General, The Eastern Regional Organization for Public Administration (EROPA)</li> <li>• <b>Dr. George K. SCOTT</b>, Secretary-General, African Association for Public Administration and Management</li> <li>• <b>Mr. Aaly KARASHEV</b>, Former Deputy of Jogorku Kenesh, public figure, Kyrgyz Republic</li> <li>• <b>Mr. Vafadar MISIROV</b>, Executive Director of the State Examination Center of the Republic of Azerbaijan</li> <li>• <b>Mr. Yerlan ABIL</b>, Rector, Academy of Public Administration under the President of the Republic of Kazakhstan</li> </ul>
11:15 - 11:30	<p><b>Award ceremony</b> Group photo</p>
11:30 - 11:45	<p>Coffee Break</p>
11:45 - 13:15	<p><b>Keynote presentations: Insights and Reflections</b></p> <p>Location: <b>Round Hall</b>   Virtual attendance: <a href="#">Connection link</a> Meeting ID: 819 8888 5751 Passcode: 113355</p> <p><b>Co-chairs:</b> Mr. Altair Akhmetov, Head, Department of Public Administration, Executive Office of the President, Kazakhstan; Ms. Ainur Baimyrza, Head, Governance Unit, UNDP in Kazakhstan</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. Pan Suk KIM</b>, Former Minister, MPM RoK; International Director, ASPA; Member, ICSC <i>Core Competencies to Cope with the Challenges from a BANI World</i></li> <li>• <b>Mr. Victor GUZUN</b>, Managing Partner, Guzun Consulting, Estonia; Digital Policies Expert, Institute for European Policies and Reforms, Moldova <i>Whole-of-Society Digital Transformation – an Essential Prerequisite in Enhancing Meritocracy, Integrity, and Innovation</i></li> <li>• <b>Mr. Rex L. FACER II</b>, President, the Facer Management Consulting, USA <i>Leadership Lessons for Challenging Times</i></li> <li>• <b>Mr. Drago KOS</b>, former Chair, OECD Working Group on Bribery in International Business Transactions; former Chairman, Council of Europe’s Group of States against Corruption (GRECO) <i>Corruption as a Threat to Functioning Public Administration</i></li> </ul>

	Q&A and discussion
13:15 - 14:30	Lunch Break
14:30 – 16:15 <sup>1</sup>	<p><b>Panel 1: Meritocracy in action: best practices and the experience of the ACSH participating countries</b></p> <p>Location: <b>Red Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 829 3792 6191      <b>Passcode:</b> 999000</p> <p><b>Chair:</b> Ms. Gulmira Raissova, Chairperson, HR Association Qazaqstan, Kazakhstan</p> <p><b>Keynote</b> (30 min):</p> <ul style="list-style-type: none"> <li>• <b>Mr. Peter VANDENBRUAENE</b>, Advisor-General, Manager Key Skills Development, Head, International Relations, Federal Public Service Policy, and Support (BOSA), Belgium <i>Meritocracy in Action: Best Practices and Experiences from the Belgian Federal Public Service</i></li> </ul> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Ji-Yun CHUN</b>, Director-General, Research &amp; Development Center, National Human Resources Development Institute, Republic of Korea <i>The Merit-Based Personnel Management in the Korean Government</i></li> <li>• <b>Mr. Azamat ZHOLMANOV</b>, Deputy Chairman, Agency for Civil Service Affairs, Kazakhstan <i>The Meritocracy Principle in Public Service of Kazakhstan</i></li> <li>• <b>Mr. Mohamed NASIH</b>, President, Civil Service Commission, Republic of Maldives <i>Merit-based civil service development in the Maldives</i></li> <li>• <b>Ms. Dilnoza AHMADZODA</b>, Deputy Director, Agency of Civil Service, Tajikistan <i>Civil Service of the Republic of Tajikistan: from Reforms to Development</i></li> <li>• <b>Prof. Ahmed Shafiqul HUQUE</b>, Professor, Department of Political Science, McMaster University, Canada <i>Meritocracy: Practice and Challenges in Canada</i></li> <li>• <b>Prof. James L. PERRY</b>, Distinguished Professor Emeritus, Indiana University, USA (online) <i>What Does the Evidence Tell Us About Merit Principles and Government Performance?</i></li> </ul> <p>Q&amp;A and discussion</p>

<sup>1</sup> Workshop: Change Management for Digital Transformation – in parallel for two days. Blue Hall. Please see the special separate programme.

16:15 - 16:30	Coffee Break
16:30 - 18:00	<p><b>Panel 2: Presentation of ACSH's recent research products</b></p> <p>Location: <b>Red Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 829 3792 6191      <b>Passcode:</b> 999000</p> <p><b>Chair:</b> Ms. Dinara DIKHANBAYEVA, Project Associate on Governance, ACSH</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Prof. Pan Suk KIM</b>, Former Minister, MPM RoK; International Director, ASPA; Member, ICSC <i>Securing Talent: Contemporary HRM Practices for the Recruitment, Selection, and Promotion of Civil Servants</i></li> <li>• <b>Mr. Rex L. FACER II</b>, President, Facer Management Consulting, USA <i>Lessons from the Compensation Practices of United States National and Subnational Governments</i></li> <li>• <b>Dr. Saltanat JANENOVA</b>, Lecturer, University of Bristol; Professor, Academy of Public Administration, Kazakhstan <i>Behavioural Public Policy: Opportunities and Challenges</i></li> <li>• <b>Mr. Drago KOS</b>, former Chair, OECD Working Group on Bribery in International Business Transactions <i>Post-Socialist Countries Preventing and Fighting Corruption</i></li> <li>• <b>Ms. Ainur MAZHITOVA</b>, Deputy Director, Public Opinion Research Institute, Kazakhstan <i>Methodology of Sociological Research "Public Monitoring to Measure the Level of Satisfaction of the Population with the Quality of Socially Significant Services"</i></li> <li>• <b>Mr. Margulan ZHUMAGALI</b>, Expert, Presidential Administration Delivery Unit; Consultant and Trainer, IPMA, Kazakhstan <i>Improving Citizens' Well-Being and the Efficiency of the Public Administration: the Experience of Kazakhstan in Implementing Project Management (Country Case)</i></li> <li>• <b>Mr. Azamat BEKPEROV</b>, National Expert, Kazakhstan <i>Research on De Bureaucratization</i></li> <li>• <b>Dr. Sholpan YESSIMOVA</b>, Professor, Astana IT University, National Expert, Kazakhstan <i>Analysis of Educational Programs of Universities of Kazakhstan on "Public and Local Administration"</i></li> <li>• <b>Mr. Maxut UTESHEV</b>, Technical Adviser, ACSH <i>A Comparative Review of Public Sector Compensation Systems</i></li> <li>• <b>Ms. Dinara DIKHANBAYEVA</b>, Project Associate on Governance, ACSH <i>Open [Government] Data Policies and Practices: Select Country</i></li> </ul>

	<p><i>Cases</i></p> <p>Q&amp;A and discussion</p>
<p><b>Day Two – 18 May 2023, Thursday</b></p>	
09:30 - 10:00	Registration
10:00 – 11:30	<p><b>Panel 3: Prevention of Corruption and Promotion of Ethics in the Civil Service: Best Practices and Unique Cases</b></p> <p>Location: <b>Red Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 829 3792 6191      <b>Passcode:</b> 999000</p> <p><b>Co-chairs:</b> Mr. Drago Kos, former Chair, OECD Working Group on Bribery in International Business Transactions; Mr. Dmitriy Malakhov, First Deputy Chairman, Anti-Corruption Agency, Kazakhstan</p> <p><b>Keynote (20 min):</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Robert ŠUMI</b>, Chief Commissioner, Commission for the Prevention of Corruption, Slovenia <i>Is Integrity Important for Honest People Only?</i></li> </ul> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Benjamin ABALOS</b>, Secretary (Minister), Department of Interior and Local Government, Republic of the Philippines <i>Good Governance: Everything, Everywhere, All at Once</i></li> <li>• <b>Prof. Lingjun ZHU</b>, Professor, Head, Anti-Corruption Research Centre, China National Academy of Governance, China <i>Experience and Inspirations of the CPC's fight with Corruption in the New Era</i></li> <li>• <b>Mr. Arman KHASENOV</b>, Chief of staff, Anti-Corruption Agency, Kazakhstan <i>The Impeccability of the Image of a Civil Servant is the Key to a Successful Anti-Corruption Policy</i></li> <li>• <b>Dr. Shiladitya CHAKRABORTY</b>, Professor, Department of Political Science University of Kalyani, India (online) <i>Policy Reforms for Improving the Operational Impartiality of the Central Bureau of Investigation</i></li> </ul> <p>Q&amp;A and discussion</p>
11:30 – 11:45	Coffee Break
11:45 – 13:15	<p><b>Panel 4: Building effective communications</b></p> <p>Location: <b>Red Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 829 3792 6191      <b>Passcode:</b> 999000</p> <p><b>Chair:</b> Ms. Sabina Mendybayeva, Communications Specialist, UNDP in Kazakhstan</p>

	<p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Ms. Kalamkas YESSIMOVA</b>, Analyst, Research Methodologist, Public Opinion Research Institute, Kazakhstan <i>Channels of Communication of State Bodies with the Population: Methodology and Methods of Research</i></li> <li>• <b>Ms. Ani SIRBILADZE</b>, Co-Founder, DGTL Agency, Georgia <i>Social Media as a Communication Bridge between Citizens and Government Agencies</i></li> <li>• <b>Mr. Aibek SMADIYAROV</b>, Deputy Chairman, International Information Committee; Press Secretary, Ministry of Foreign Affairs, Kazakhstan <i>Effective Communication Channels: Press Services of State Bodies and Citizens</i></li> <li>• <b>Mr. Erlan MUSTAFIN</b>, Head, National Center for Training and Organizational Psychology; Guest Lecturer, Academy of Public Administration, Kazakhstan <i>The Role of Training Civil Servants for Effective Interaction with the Citizens</i></li> <li>• <b>Mr. Bekzat RAKHIMOV</b>, Director, Department of the State and Public Communication Development, Ministry of Information and Social Development, Kazakhstan <i>Mechanisms of Implementation of the Principles of the "Listening State"</i></li> </ul> <p>Q&amp;A and discussion</p>
13:15 – 14:30	Lunch Break
14.30 – 16.30	<p><b>Roundtable 1: Cultural and civilizational aspects of the development of public administration: from Lagash and Al-Farabi to the present day</b></p> <p>Location: <b>Red Hall</b>   Virtual attendance: <a href="#">Connection link</a> Meeting ID: 829 3792 6191 Passcode: 999000</p> <p><b>Co-chairs:</b> Mr. Alikhan Baimenov, Chairman, Steering Committee, ACSH; Mr. Darkhan Zhazykbayev, Chairman, Agency for Civil Service Affairs, Kazakhstan</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. Aliya MASSALIMOVA</b>, Vice-Rector for Scientific Activity, Academy of Public Administration, Kazakhstan <i>Philosophy of State Administration of Al-Farabi</i></li> <li>• <b>Ms. Aziza UMAROVA</b>, Founder and CEO, SmartGov consulting, Uzbekistan <i>Fundamentals and Principles of Public Administration, Presented in Temur's Codes</i></li> <li>• <b>Mr. Maxat KHALYK</b>, National Expert; Lecturer, Ryskulov Kazakh</li> </ul>

	<p>Economic University, Kazakhstan <i>National Economic Model of Alikhan Bokeikhan</i></p> <ul style="list-style-type: none"> <li>• <b>Dr. Abdulvahap KARA</b>, Professor, Mimar Sinan Fine Arts University, Turkey <i>Mustafa Chokai's Ideas on the Characteristics of State Governance in Central Asia</i></li> <li>• <b>Dr. Botagoz RAKISHEVA</b>, Research Consultant, Project Director, Public Opinion Research Institute, Kazakhstan <i>The Influence of National Culture on the Formation of Institutions and Management Decision Making</i></li> </ul> <p>Q&amp;A and discussion</p>
<b>Day Three – 19 May 2023, Friday</b>	
09:00 - 09:30	Registration
09:30 - 11:00	<p><b>Panel 5: Digitalisation in HR</b></p> <p>Location: <b>Blue Hall</b>   Virtual attendance: <a href="#">Connection link</a> Meeting ID: 829 3792 6191 Passcode: 999000</p> <p><b>Chair:</b> Ms. Maia Dvalishvili, Deputy Head, Civil Service Bureau of Georgia</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Jongmin LEE</b>, Deputy Director, Ministry of Personnel Management, Republic of Korea <i>Introduction of e-HRM system of the ROK</i></li> <li>• <b>Ms. Ainura SERGAZIYEVA</b>, Deputy Chairperson, Agency for Civil Service Affairs, Kazakhstan <i>Digitalization of HR-processes Based on the "E-Kyzmet" Information System</i></li> <li>• <b>Mr. Mederbek ISRAILOV</b>, Head, International Cooperation and Training Department, Agency for Civil Service and Local Self-Governance Affairs, Kyrgyzstan <i>Human Resource Information System "e-Kyzmat"</i></li> <li>• <b>Mr. Botu ALIMOV</b>, Head, Department of Human Resources and Capacity Development, Agency for the Development of Public Service, Uzbekistan <i>Modern Methods of Managing Human Resources. Practice of the Republic of Uzbekistan</i></li> <li>• <b>Mr. Furkat AZIMOV</b>, HR Business Partner JSC «Air Astana», Kazakhstan <i>Digital Employee Experience</i></li> </ul> <p>Q&amp;A and open discussion</p>
11:00 - 11:15	Coffee Break

<p>11:15 - 13:00</p>	<p><b>Roundtable 2: Teaching public administration and public policy: sharing good practices</b></p> <p>Location: <b>Blue Hall</b>   Virtual attendance: <a href="#">Connection link</a>  <b>Meeting ID:</b> 829 3792 6191 <b>Passcode:</b> 999000</p> <p><b>Moderator:</b> Dr. Saltanat Janenova, Lecturer, University of Bristol; Professor, Academy of Public Administration, Kazakhstan</p> <ul style="list-style-type: none"> <li>● <b>Mr. Alex B. BRILLANTES Jr.</b>, Secretary-General, EROPA; Professor Emeritus, University of the Philippines, National College of Public Administration and Governance, Ph.D., Philippines</li> <li>● <b>Mr. Almazbek AKMATALIEV</b>, Rector, Academy of Public Administration, Kyrgyz Republic</li> <li>● <b>Mr. Miras DAULENOV</b>, President, Narxoz University, Ph.D., Almaty</li> <li>● <b>Ms. Ainur KARBOZOVA</b>, Deputy Chairperson, Board, M. Narikbayev KAZGUU University, Kazakhstan</li> <li>● <b>Ms. Margarita KADYROVA</b>, Vice-Rector for Academic Affairs, Academy of Public Administration, Kazakhstan</li> <li>● <b>Ms. Gulsara DZHUNUSBEKOVA</b>, Head of the Center for Educational Policy, Academy of Public Administration, Kazakhstan</li> <li>● <b>Mr. Artan KARINI</b>, Assistant Professor, Nazarbayev University Graduate School of Public Policy, Kazakhstan</li> <li>● <b>Ms. Sholpan YESSIMOVA</b>, National Expert, Kazakhstan</li> <li>● <b>Ms. Alma KULZHAMBEKOVA</b>, National Expert, Kazakhstan</li> <li>● <b>Mr. Baurzhan TOLYSBAEV</b>, Professor, Department of Management, Eurasian National University, Kazakhstan</li> <li>● <b>Mr. Khairulla MASSADIKOV</b>, Director, Science Department, Akhmet Yassawi University, Kazakhstan</li> <li>● <b>Ms. Elmira ADIETOVA</b>, Dean, Economics and Law Faculty</li> <li>● <b>Ms. Raikhan UTALIEVA</b>, Head of Management Department, Atyrau University</li> </ul>
<p><b>THE END</b></p>	