

The 3<sup>rd</sup> International Online Conference  
**“DIGITAL INNOVATION IN CIVIL SERVICE MANAGEMENT:  
 GLOBAL TRENDS AND BEST PRACTICES”**

*jointly organised by the Astana Civil Service Hub, the Ministry of Personnel Management of the Republic of Korea, the Agency of the Republic of Kazakhstan for Civil Service Affairs, and the HR Association Qazaqstan*

**AGENDA**

**Date:** 29 June 2022

**Time:** 11:00 AM (Nur-Sultan time) / 02:00 PM (Seoul time)

**ZOOM Meeting link:**

<https://undp.zoom.us/j/81286748262?pwd=ZGdVb3ZoRE9LODZnRjR0OW5SekJFUT09>

**ID:** 812 8674 8262

**Password:** 113355

**Working language:** English, Kazakh, Korean, and Russian languages with simultaneous interpretation.

10:45 - 11:00	<b>Joining ZOOM Conference by link</b>
11:00 - 11:10	<b>Opening Session</b>
	<ul style="list-style-type: none"> <li>▪ <b>Mr. Alikhan BAIMENOV</b>, Chairman of the Steering Committee of the Astana Civil Service Hub</li> <li>▪ <b>H.E. KIM Seung Ho</b>, Minister of Personnel Management of the Republic of Korea</li> <li>▪ <b>Mr. Azamat ZHOLMANOV</b>, Deputy Chairman of the Agency of the Republic of Kazakhstan for Civil Service Affairs</li> </ul>
	Moderator: <b>Mr. Panos LIVERAKOS</b> , ACSH Research and Knowledge Management Consultant
11:10 - 11:20	<b>Summary presentation of the ROK MPM’s Annual Report</b>
11:20 - 11:35	<b>Presentation from ROK MPM</b>
11:35 - 12:45	<p><b>Global trends and best practices/Presentations from ACSH member countries and other organisations/agencies</b></p> <ul style="list-style-type: none"> <li>• <b>Ms. Ainura SERGAZIEVA</b>, Deputy Chairman, Agency of the Republic of Kazakhstan for Civil Service Affairs for Digitalization - <b>“Digitalization of personnel records management in the civil service”</b></li> <li>• <b>Mr. Daniyar ISAMATOV</b>, Deputy Director, State Agency for Civil Service and Local Self-Government under the Cabinet of Ministers of the Kyrgyz Republic – <b>“Automated information system “Sanarip Aimak”</b></li> <li>• <b>Ms. Gvantsa BESELIA</b>, Head, Department of Human Resource Management, Civil Service Bureau of Georgia - <b>“Digitalization of HR Processes”</b></li> <li>• <b>Mr. Ilkhom KURBONOV</b>, Head, Personnel Administration Department, the Agency for the Development of Public Service under the President of</li> </ul>

	<p>Uzbekistan – <b>“Towards Digital HRM in the civil service of Uzbekistan”</b></p> <ul style="list-style-type: none"><li>• <b>Ms. Gulmira RAISSOVA</b>, Chairman, Coordinating Council, Association of HR managers, Kazakhstan - <b>“Theories X and Y in digital tools”</b></li><li>• <b>Mr. Frank LEYMAN</b>, Head, International Relations, DG Digital Transformation of Federal Public Service BOSA, Belgium - <b>“Citizen-centricity and co-creation”</b></li></ul>
12:45 - 13:00	<b>Q&amp;A. Wrap-up</b>